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## **CVPS asks customers to call if they can safely receive electrical service**

### **Officials continue to urge caution around utility and road work**

As road workers open up access to the most remote and damaged areas and home repairs are made in the wake of Hurricane Irene, Central Vermont Public Service is asking customers who can now take service to contact the company.

“As we said, we have restored power to all customers that we could access and that could safely take electrical service, but as state inspectors and licensed electricians sign off on re-energizing additional homes and businesses, or as they become accessible, we are asking customers to call CVPS at 1-800-649-2877 so we can reconnect service,” spokeswoman Christine Rivers said.

Any electrical apparatus, such as electrical panels and breakers, must be replaced if they were submerged in flooding. An electrician cannot approve such equipment for reconnect by simply inspecting it, it must be replaced.

**CVPS is waiving all fees for temporary service connections required due to the storm. The fee is normally \$80. Some customers in the most remote areas remain inaccessible due to road washouts, but road crews are improving access for utility vehicles daily.**

Due to repairs made in areas where road access is still challenging, CVPS also reminds customers that there may be some delay in outage restoration going forward in those areas, until road access is permanently improved.

CVPS officials continue to urge the public to take precautions around utility work. For our safety as well as your own, slow down when you see utility workers on the roads, and please consider the following:

- The safety of CVPS workers on the road depends on your patience and care.
- Follow directions given by traffic control flaggers. They are paid to keep everyone safe.
- Respect traffic cones and other barrier devices. They are the only thing between your vehicle and CVPS workers and equipment.
- Drive slowly through utility-controlled traffic areas, even if there appears to be enough space to drive at state-posted speeds.
- Give 100 percent of your attention to the road. Do not be distracted by cell phones, music, eating or drinking beverages while driving through a utility work area.

[Christine Rivers](#)

[Central Vermont Public Service](#)

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